

**Vermont Oxford Network
11th Annual Quality Congress Agenda
Omni Shoreham Hotel
Washington, DC
December 5, 2010**

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|--------------------|--|------------------|
| 8:30 | Welcome | J Horbar |
| 8:35 | Checklists for Improvement
Discussion | P Pronovost |
| 9:30 | Teamwork and Errors in Resuscitation
Discussion | E Thomas |
| 10:15 Break | | |
| 10:35 | Improvement Stories | |
| | Improvement in Action | J Handyside |
| | Checklists Reduce CLBSI | S Frey |
| | Improving Resuscitation & Stabilization | K Smith |
| | Commentary and Discussion | E Thomas & Panel |
| 11:30 Lunch | | |
| PM | | |
| 1:30 | Problem Solving in Cognitively Diverse Teams | S Page |
| 2:30 | Engaging Everyone | J Handyside |
| | First Person Video Touchpoints | L Lou |
| | Discussion | |
| | Our Evolving Improvement Community | Horbar |
| 3:30 Learning Fair | | |
| | NICU Improvement Story Posters | |
| | Family Centered Care Posters | |
| | State and Regional Group Posters | |
| | Video Festival | |
| 5:30 Adjourn | | |