

**Vermont Oxford Network**  
**4<sup>th</sup> Annual Quality Congress for Neonatology**  
**Agenda**  
**Sunday, December 7, 2003**  
J Horbar, P Plsek, co-chairs

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|---------------|--|---|
| 8:30          | Welcome  | J Horbar/R Johnson                            |
| 8:35          | Staffing for Quality and Safety<br>Discussion  | L Aiken                                       |
| 9:30          | Team Learning in the NICU Lessons Learned<br>Discussion  | R Bohmer                                      |
| 10:15         | Break  |   |
| 10:30         | Safety in Complex Systems and Microsystems<br>Promoting Patient Safety in the Delivery Room<br>Promoting Safe Sedation Practices<br>Discussion | P Plsek, Moderator<br>E Thomas<br>G Blike     |
| 12:00 to 1:45 | Lunch  |   |
| 1:45          | JCAHO Safety Goals for the NICU 2003 and 2004<br>Discussion  | D Goldmann                                    |
| 2:40          | Family Roles in Quality and Safety<br>Parent Perspective on Safety<br>Discussion   | W Edwards, Moderator<br>W Edwards/J Nickerson |
| 3:20          | Break  |   |
| 3:35          | Vermont Oxford Network Quality Initiatives<br>NICU Error Reports<br>Discussion   | J Horbar, Moderator<br>G Suresh               |
| 4:10 to 5:30  | Case Study Symposium<br>View and discuss case study poster presentations<br>of improvement ideas prepared by multidisciplinary NICU teams      | P Plsek, Moderator                            |
| 5:30          | Adjourn  |   |